



2025

# TWG Local Booking and Delivery Guide



Supplier Engagement  
The Warehouse Group  
August 2025

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## Local Supplier Delivery Requirements

We are excited to welcome you as part of The Warehouse Group (TWG) team, dedicated to providing excellent service to our customers. This document has been designed to address many frequently asked questions from our suppliers regarding the local booking process. This supplier toolkit will assist you in successfully navigating the beginning of our partnership.

## Local Deliveries

### Distribution Centres

Our Distribution Centres (DC) play a vital role in our success. They are essential for ensuring that our stores remain well-stocked and that we can fulfil online orders promptly. We operate six distribution centres nationwide, with our primary facility located in South Auckland, offering one million square feet of storage space—equivalent to 13 rugby fields! This demonstrates the scale of our operations. Below are the locations and contact information for our DCs.

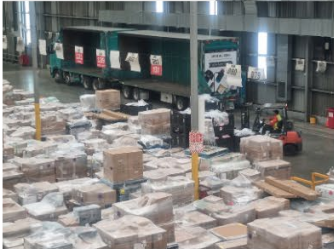
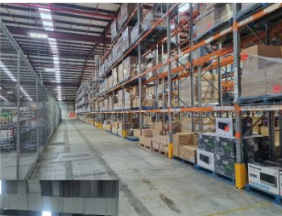
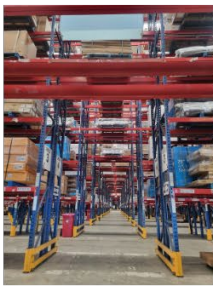
### Stores

TWG has 218 retail stores, online stores, and distribution centres throughout New Zealand. We also have two overseas sourcing offices located in China and India. We are a people-centred business with over 10,000 team employees across our locations. Visit this website <https://www.thewarehousegroup.co.nz/about-us> for more information.



LOCATION	ADDRESS
<b>South Island DC</b>	12-36 Izone Drive, Rolleston, Christchurch, 7675
<b>Gen Merch/Grocery DC and Fulfilment Centre</b>	Door 14, 92 Langley Road, Wiri, 2104
<b>Apparel NIDC</b>	13 Bolderwood Place, Wiri, 2104
<b>Noel Leeming DC, AKL</b>	17 Mayo Road, Wiri, 2104
<b>Noel Leeming DC, CHCH</b>	75 Barnes Road, Casebrook, Christchurch, 8051
<b>Noel Leeming DC, DN</b>	8 Otaki Street, South Dunedin, Dunedin 9012
<b>Noel Leeming DC, HAM</b>	152 Collins Road, Melville, Hamilton 3206
<b>Noel Leeming DC, TRG</b>	50 Paerangi Place, Tauriko, Tauranga 3171
<b>Noel Leeming DC, WHG</b>	50 Kioreroa Road, Port Whangārei, Whangārei, 0110
<b>Noel Leeming DC, WLG</b>	4 Prosser Street, Elsdon, Porirua 5022

# OUR DISTRIBUTION CENTRES



# OUR STORES

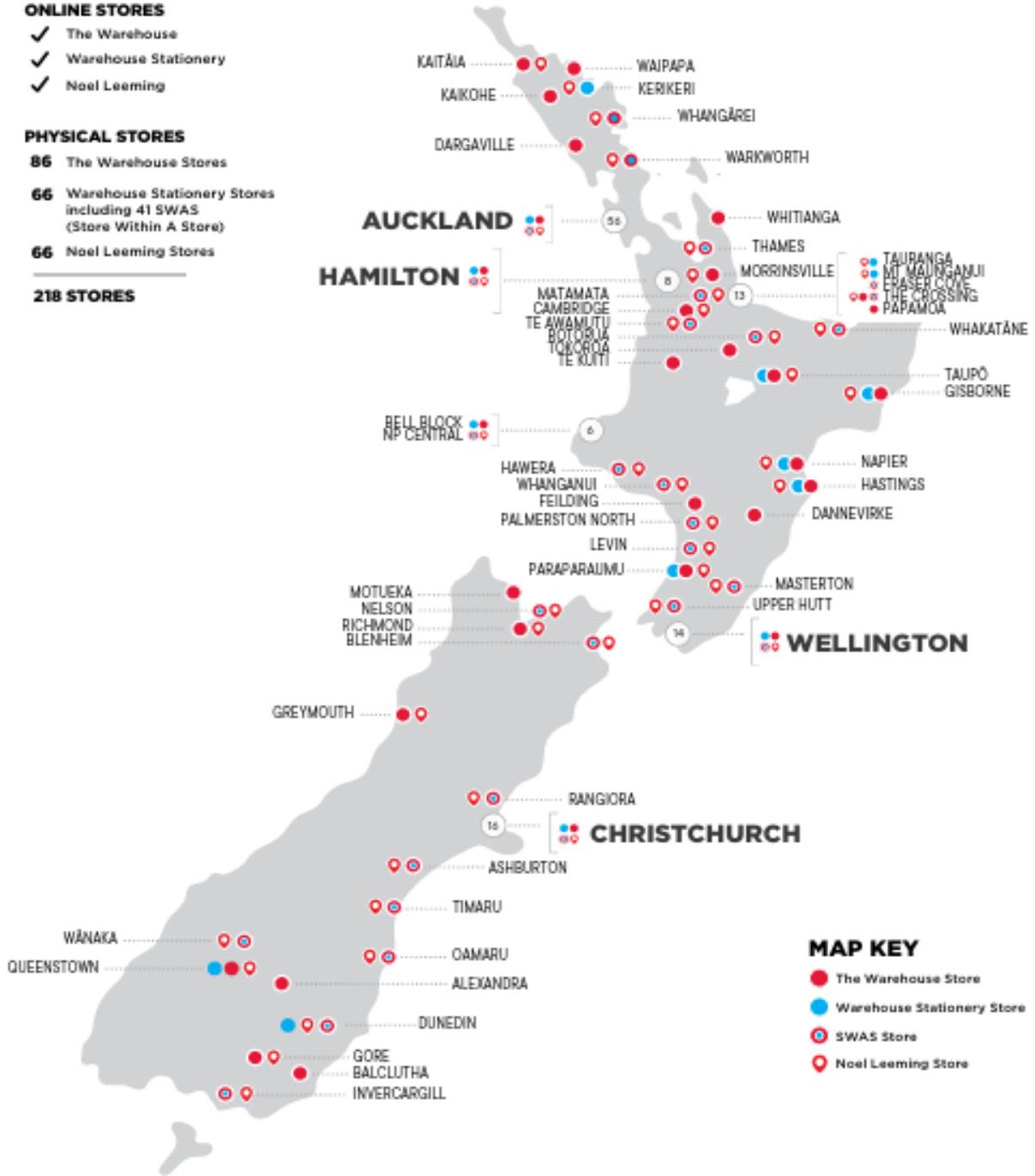
**ONLINE STORES**

- ✓ The Warehouse
- ✓ Warehouse Stationery
- ✓ Noel Leeming

**PHYSICAL STORES**





- 86** The Warehouse Stores
- 66** Warehouse Stationery Stores including 41 SWAS (Store Within A Store)
- 66** Noel Leeming Stores

**218 STORES**



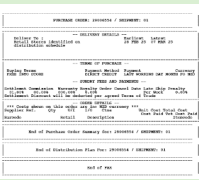
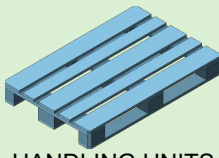

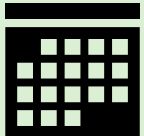

# Bookings for DC Inwards Goods

## Key Points for Suppliers and Carriers

	FOR DC DELIVERIES (FID)	FOR STORE AND ONLINE (262) DELIVERIES (FIS)
	<p>All suppliers must create bookings through our <a href="#">C3 Booking System</a>. If a third-party carrier is used, they, the transport carrier, should book a DC delivery to ensure that multiple deliveries can be consolidated into a single time slot.</p>	<p>Store deliveries must be arranged and delivered directly to stores according to the purchase order (PO). There is no need to book via C3 Reservations.</p>
	<p>All deliveries must be completed within the specified delivery window, referred to as the Required Delivery Date (RDD).</p> <p>The Warehouse Group (TWG) reserves the right to refuse deliveries that arrive more than 30 minutes before or after the pre-booked 30-minute time slot.</p>	
	<p>TWG does not accept over-deliveries. According to <a href="#">TWG's General Terms of Trade</a>, Suppliers will be given five working days from the date they receive notification from the Distribution Centre (DC) or stores to retrieve over-supplied products at the supplier's expense. If the products are not retrieved within this timeframe, TWG reserves the right to dispose of them at their discretion.</p>	
	<p>To ensure the smooth processing of the order through our DCs, the ASN must be sent on time before the goods arrive.</p>	


## Requirements When Creating a Booking






The following information is required for the C3 Booking System:

Valid TWG PO Number	Number of Pallets	Pallet Type	Booking Date	Booking Time
	 <p>HANDLING UNITS</p>	 <p>CHEP/LOSCAM</p>		



### Making a Booking Reservation

	FOR DC DELIVERIES (FID)	FOR STORE AND ONLINE (262) DELIVERIES (FIS)
 <p>C3 Solutions</p>	<p>Bookings must be made by carriers or suppliers using our C3 Online self-service portal. You may access the booking system: <a href="https://www.c3reservations.com/TWGroup/app/">https://www.c3reservations.com/TWGroup/app/</a></p> <p>For more information, see <a href="#">TWG Distribution Centre Bookings System (C3 Reservations)</a>.</p>	<p>Store deliveries must be arranged and delivered directly to stores according to the purchase order (PO). There is no need to book via C3 Reservations.</p>

FOR DC DELIVERIES	
 <p><b>NO C3 BOOKING NO DELIVERY</b></p>	<p>TWG distribution centres (DCs) will reject deliveries for orders not booked via our online booking system. As a supplier, you are responsible for contacting your carrier and advising them of this process.</p>
	<p>All DC deliveries must be addressed to one of the locations below. At the DC gatehouse, our security personnel will direct carriers to the appropriate drop-off point.</p> <ul style="list-style-type: none"> <li>• NIDC (1,2 and 3) at 92 Langley Rd Wiri, or</li> <li>• SIDC at 12-36 IZONE DRIVE, Rolleston, Christchurch, or</li> <li>• R-Logs (DC 873) at 108 GLEN MURRAY ROAD Rangiriri</li> </ul>
 <p><b>1 or MULTI PO 1 TRUCK 1 BOOKING</b></p>	<p>All pallets for an order must be delivered on the same truck. Split consignments—where one purchase order is split across multiple trucks—are not allowed. Each booking is designated for one truck only.</p>
 <p><b>EXEMPTIONS</b></p>	<ul style="list-style-type: none"> <li>• You may find the lists of Fulfilment Centre exemptions under <a href="#">SMALL Fulfilment Centre Deliveries</a>.</li> <li>• TWG DCs are subject to daily volume/capacity limits.</li> </ul>
	<p>Bookings must be submitted in C3 by 3 PM for next-day delivery. Amendments to bookings will not be permitted after 3 PM for next-day delivery.</p>

## C3 Reservations

An online booking system that enables suppliers and carriers to create their reservations.

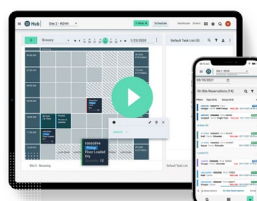
Enables suppliers and carriers to plan and select available booking slots. Receive real-time and automated booking confirmations.

### THE WAREHOUSE GROUP ONLINE BOOKING PLATFORM



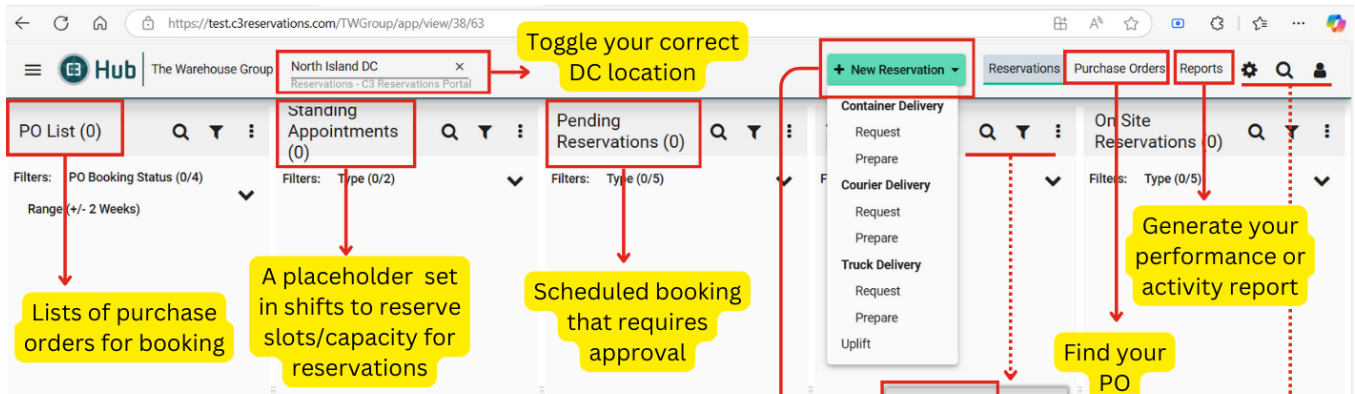
Synchronised booking requests with dock availability, automated communication with all supply chain partners, and reporting availability

- Most carriers have been onboarded. If in case your team or carrier is not yet using this system, please contact [twgsupplierengagement@twgroup.co.nz](mailto:twgsupplierengagement@twgroup.co.nz)
- Each supplier and carrier has their account in c3. Every business account will have a designated supplier admin or carrier admin role. These roles grant the authority to create new users under their respective business accounts.
- If suppliers are using a third-party carrier to book for their delivery, they should inform the carrier about any upcoming purchase orders for booking either in advance or as soon as their orders are confirmed. This will help ensure that carriers can secure slots from the distribution centre for timely delivery.
- Below are the important links you will need when booking your deliveries. We recommend that you bookmark the web addresses for your future reference:
  - C3 log-in screen - <https://www.c3reservations.com/TWGroup/app/login>
  - C3 Booking Tool User Guide here - [https://www.thewarehousegroup.co.nz/download\\_file/force/ff20988d-672c-4128-bfdf-32f9279bfc80/1063](https://www.thewarehousegroup.co.nz/download_file/force/ff20988d-672c-4128-bfdf-32f9279bfc80/1063)
  - C3 video guides and additional notes on the TWG Supplier Support Page - <https://www.thewarehousegroup.co.nz/supplier-centre/supplier-support>





## C3 Reservations Basic Navigation



### 4 STEPS to create a reservation

1. First, locate the Purchase Order number.
2. Next, provide the necessary booking reservation details.
3. Then, confirm the site where the reservation will be delivered.
4. Finally, select the date and time for the appointment.

### 4 WAYS to book purchase orders

1. Using the "+ New Reservation" green button
2. Under the Reservations page
3. Through your Standing Appointment
4. Using the Purchase Orders page

### 2 STAGES to create a reservation

1. **Prepare.** This is where you create a reservation with its details but without a date and time.
2. **Request.** This option is where you create a reservation and request approval, but it won't be placed in a shift yet.

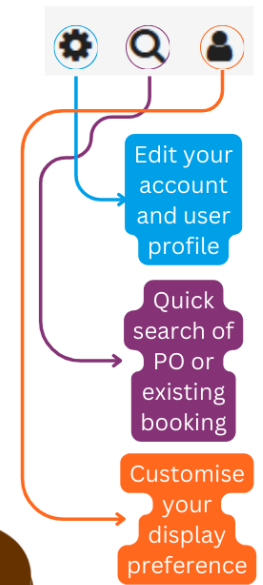
### BOOKING single or multiple POs

#### To book a single PO:

1. Click the calendar icon with a check inside.

#### To book multiple POs:

2. Click the "More options menu" or the 3-dot icon.
3. Toggle the "Show PO Cart."
4. Click the "Add PO to Cart" icon.
5. Click "Book these POs" to proceed.



## Health and Safety

The Warehouse Group prioritises the health and safety of our employees and partners. We focus on initiatives that promote positive health and safety outcomes within the Group. Our commitment is to maintain a safe environment for our team, customers, contractors, and visitors.


### Visitor Conduct

We ask everyone visiting our sites to treat our staff respectfully, follow safety protocols, and act professionally and courteously.

### Safe Delivery Guidelines

#### I. Pallet Weight and Dimensions

**Notes:** Exceptions are by TWG prior approval only or where physical product dimensions exceed these measurements.

	<p>Maximum weight of <b>800kg</b></p>
	<p>Maximum height of <b>1.5m</b> (inclusive of both pallet base and products)</p>

#### II. Safe and Secure Pallet Shipment

Pallets must be securely wrapped to the bottom of the pallet and in good condition to minimise damages.



### Carpark Speed Limit

**Drivers:** Please remember the speed limit within the gate and around the carpark is less than 10kms, and slower when pedestrians are around or during periods of high traffic.

**Pedestrians:** Please use walkways and crossings, wear your Hi-Vis and remember you may be hard to see in low-light conditions.

Protocol Upon Arrival

**FOLLOW THE FOLLOWING RULES UPON ARRIVAL**  
NORTH ISLAND DISTRIBUTION CENTRE (NIDC)

**DO'S**

Remember to keep your hazard lights flashing at all times while on site.



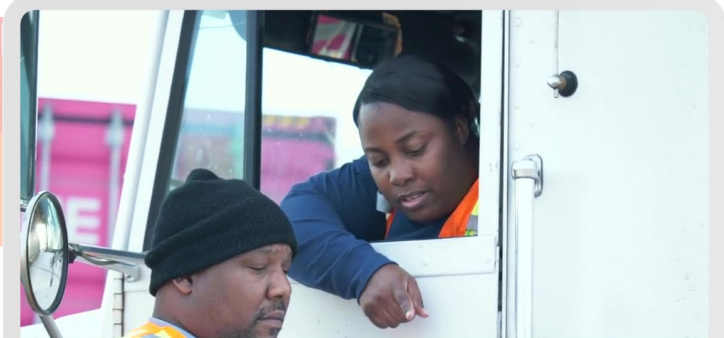
Park your truck in the designated bay or location as directed. For more information, refer to the Transport Induction document. Ask your company for a copy of the document.

**FOLLOW THE FOLLOWING UPON ARRIVAL**  
NORTH ISLAND DISTRIBUTION CENTRE (NIDC)

**DO'S**

Remember to keep your hazard lights flashing at all times while on site.

Ensure you have the required paperwork with complete details.



- Date of booking
- Reservation number
- PO number
- Stock description
- Pallet count



**FOLLOW THE FOLLOWING UPON ARRIVAL**

NORTH ISLAND DISTRIBUTION CENTRE (NIDC)



Remember to keep your hazard lights flashing at all times while on site.



Ensure you have the required paperwork with complete details.



DC driving speed limit is 15kph. U-turns or reversing on-site are not allowed due to the one-way system.



**FOLLOW THE FOLLOWING UPON ARRIVAL**

NORTH ISLAND DISTRIBUTION CENTRE (NIDC)



Remember to keep your hazard lights flashing at all times while on site.



Ensure you have the required paperwork with complete details.



DC driving speed limit is 15kph. U-turns or reversing on-site are not allowed due to the one-way system.



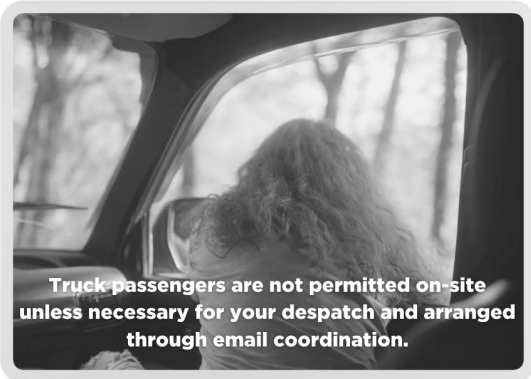
Hi-vis vest and safety shoes are required.












**FOLLOW THE FOLLOWING UPON ARRIVAL**  
NORTH ISLAND DISTRIBUTION CENTRE (NIDC)



**Emergency Evacuation**

Do the following if you witness a fire or if you hear the fire alarm siren sound continuously:

- 1**  Activate the fire alarm.
- 2**  Stop what you are doing and walk to the nearest exit.
- 3**  Exit the truck immediately and do not drive.
- 4**  Meet at the assembly point.
- 5**  Wait in the assembly area until your warden gives you the all-clear to return to the building.

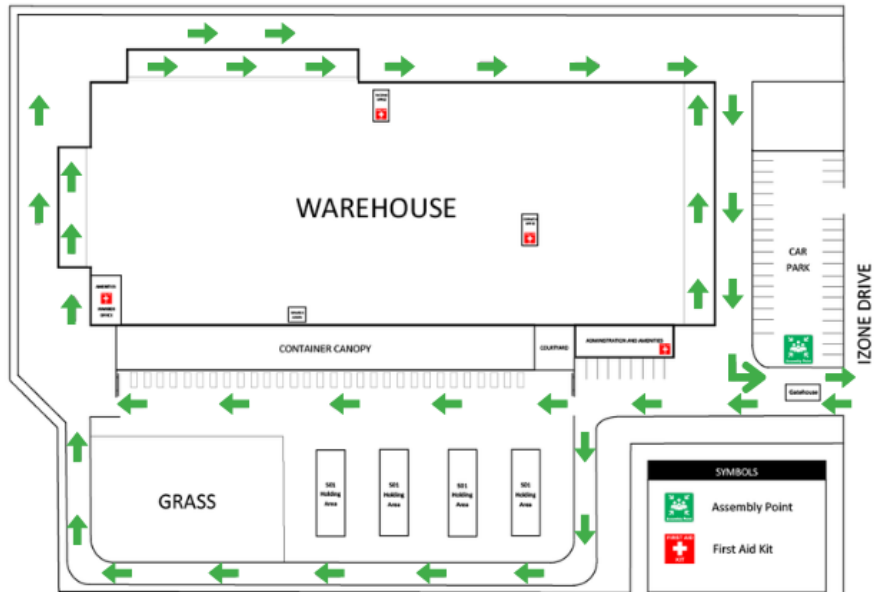
TWG Traffic Management Plans



**OVERALL TRAFFIC MANAGEMENT PLAN**  
NORTH ISLAND DISTRIBUTION CENTRE (NIDC)



**OVERALL TRAFFIC MANAGEMENT PLAN**  
SOUTH ISLAND DISTRIBUTION CENTRE (SIDC)





## Palletised Delivery Rules

TWG reserves the right to reject deliveries that do not meet these requirements.

### FOR DC DELIVERIES

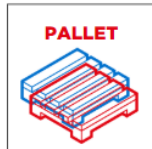
**CHEP or LOSCAM pallets must be used for all palletised deliveries to TWG's distribution centres and stores.**

- **Deliveries not on CHEP or LOSCAM pallets will be rejected.** Using CHEP and/or LOSCAM pallets ensures pallets are safe and fit for racking within our DCs and conforms to our principles of environmental sustainability.

- Pallets must be delivered in a safe and secure condition.

Specifically:

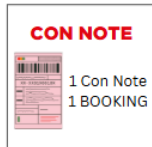
- The pallet must be structurally sound and should be either a CHEP or LOSCAM pallet only.
- Products should be securely packed with the heaviest product on the bottom.
- Loads must not overhang pallet sides except where product dimensions exceed pallet size.



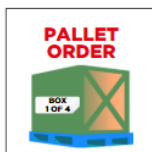
All deliveries must be palletised, except for small courier deliveries (or as otherwise agreed).



Only one PO per pallet is permitted except where specifically approved or individual products exceed these dimensions.



All pallets must be clearly labelled with the TWG Order Number with 1 x consignment note per booking.



All pallets for an order must be sequentially numbered (for instance, 1 of 3, 2 of 3, 3 of 3) to enable DCs to receive the complete order.



All pallets for an order must be delivered on the same truck. Split consignments—where one purchase order is split across multiple trucks—are not allowed. Each booking is designated for one truck only.



If there is any variation between actual pallets arriving and pallets booked, orders may be rejected (at DC discretion).

## Pallet Equipment and Rental Guidelines

### TWG Distribution Centres:

- NIDC1 & NIDC2 (North Island Distribution Centre)
- NIFC (North Island Fulfilment Centre)
- NIDC3 (North Island Distribution Centre - Noel Leeming)
- SIDC (South Island Distribution Centre)
- RLOG/Value Add

All TWG Distribution Centres (for North and South Island DCs) will officially revert from the 1:1 pallet swap method to **online transferring CHEP and LOSCAM pallets effective 6 January 2025.**

Please take note of the following information:

	Distribution Centres	Stores
<b>Transfer Process</b>	<b>CHEP Transfers</b>	<b>CHEP Transfers</b>
	<ul style="list-style-type: none"> <li>• When creating an online pallet transfer, you must <b>enter the TWG purchase order (PO) number as the “Reference”</b> on MYCHEP.</li> <li>• Only transfers submitted with a TWG PO number will be accepted.</li> </ul>	<ul style="list-style-type: none"> <li>• When creating an online pallet transfer, you must <b>enter the TWG purchase order (PO) and Store numbers as the “Reference”</b> on MYCHEP.</li> <li>• Only transfers submitted with a TWG PO and Store numbers will be accepted.</li> <li>• <b>For Noel Leeming FIS and NL DC Hubs Suppliers Only: NO TRANSFERS</b> are allowed on account. A 1:1 pallet swap operates at stores. Please ensure the driver receives a swap at the time of delivery, and make arrangements directly with the store if one is unavailable.</li> </ul>

	Distribution Centres	Stores				
Transfer Process	<p><b>LOSCAM Transfers</b></p> <ul style="list-style-type: none"> <li>When creating an online pallet transfer, you must <b>enter the TWG purchase order (PO) number as the “Docket Number”</b> on Loscam.</li> <li>Only transfers submitted with a TWG PO number will be accepted.</li> <li></li> </ul>	<p><b>LOSCAM Transfers</b></p> <p><b>NO TRANSFERS</b> are allowed on account. A 1:1 pallet swap operates at stores. Please ensure the driver receives a swap at the time of delivery, and make arrangements directly with the store if one is unavailable.</p>				
Loscam Pallet Transfer Agreement	<p>Suppliers may choose to use either CHEP or LOSCAM pallets. However, if you plan to use LOSCAM pallets—or switch from CHEP to LOSCAM—please note that a <b>LOSCAM Transfer Agreement must be signed before proceeding. This agreement includes a levy fee to support the administration and control of LOSCAM pallets across our network.</b></p> <p>No action is required if you're continuing with your current pallet provider and not changing to LOSCAM.</p>					
Deadline for transfers	Suppliers must transfer pallets to our account <b>within 21 days of delivery.</b>					
Effective Date	The <b>Effective Date</b> of the pallet transfer will be the <b>actual delivery date</b> to our DCs, not the booking date.					
Contact for Disputes	<table border="1"> <tr> <td><b>NIDC</b></td> <td><a href="mailto:chepcontroller@thewarehouse.co.nz">chepcontroller@thewarehouse.co.nz</a></td> </tr> <tr> <td><b>SIDC</b></td> <td><a href="mailto:twl-sidcinwards@thewarehouse.co.nz">twl-sidcinwards@thewarehouse.co.nz</a></td> </tr> </table>		<b>NIDC</b>	<a href="mailto:chepcontroller@thewarehouse.co.nz">chepcontroller@thewarehouse.co.nz</a>	<b>SIDC</b>	<a href="mailto:twl-sidcinwards@thewarehouse.co.nz">twl-sidcinwards@thewarehouse.co.nz</a>
<b>NIDC</b>	<a href="mailto:chepcontroller@thewarehouse.co.nz">chepcontroller@thewarehouse.co.nz</a>					
<b>SIDC</b>	<a href="mailto:twl-sidcinwards@thewarehouse.co.nz">twl-sidcinwards@thewarehouse.co.nz</a>					

If you require any further information, please contact:

- Bookings: [twgsupplierengagement@twgroup.co.nz](mailto:twgsupplierengagement@twgroup.co.nz) or
- CHEP / LOSCAM Equipment: [ChepController@thewarehouse.co.nz](mailto:ChepController@thewarehouse.co.nz)

**IMPORTANT NOTE:**

Deliveries to stores (only) can be made using CHEP, LOSCAM, or other types of pallets.

- For CHEP deliveries, please follow the same process as for DC transfers.
- With LOSCAM, NO transfers are allowed at the stores. All deliveries made on LOSCAM pallets must follow a 1:1 swap policy.

**CHEP Sample Form**  
*For Distribution Centres*

When creating an online pallet transfer, you must **enter the TWG purchase order (PO) number as the “Reference”** on MYCHEP.

**BULK TRANSFER CAPTURE**

UPLOAD FILE
DOWNLOAD TEMPLATE

ALL (1)
CLEAN (0)
ERROR (1)

Showing 1 Entries Toggle Fullscreen

	Location	Other Party	Docket No.	Direction	Equipment	Quantity	Movement Date	Effective Date	Ref	Other Ref	Transport	Driver
1	6400276847-The Warehouse Ltd-888			Out			2025-03-04	2025-03-04				
2												
3												
4												
5												
6												
7												
8												

TWG PO Number eg 28123456

Consignment Note # or Supplier reference

*For Stores*

When creating an online pallet transfer, you must **enter the TWG purchase order (PO) number and Store # as the “Reference”** on MYCHEP.

**BULK TRANSFER CAPTURE**

UPLOAD FILE
DOWNLOAD TEMPLATE

**STORE DELIVERY**

ALL (1)
CLEAN (0)
ERROR (1)

Showing 1 Entries Toggle Fullscreen

	Location	Other Party	Docket No.	Direction	Equipment	Quantity	Movement Date	Effective Date	Ref	Other Ref	Transport	Driver
1	6400276847-The Warehouse Ltd-888			Out			2025-03-04	2025-03-04				
2												
3												
4												
5												
6												
7												
8												

TWG PO Number + Store Number  
eg 28123456405 (PO 28123456 store number 405)

Consignment Note # or Supplier Reference

LOSCAM Sample Form Distribution Centres (DC)

- For deliveries to DC, please make sure to use the TWG PO# as a reference by entering it in the "Docket Number" field.

ONLINE **LOSCAM ONLINE** Loscam Online will be unavailable this Thursday 24th April 2025. Outage will be for approximately 4 hours from Thursday 24th April 8:30PM till Friday 25th April 12:30AM AEST. Cust Code : THE WAREHOUSE GROUP Customer : THE WAREHOUSE GROUP Logged In : 322753@twgroup.co.nz

Transactions > Docket Entry Print Docket

Docket Number: [Redacted] Find / Correction

Movement Type: TRANSFER OFF  Print Docket

No Of Docket: 3 Copies  Send Copy to my Email

From account (credit): My Accounts

To account (debit): Customer's Accounts

Dispatch Date: 28/04/2025

Effective Transfer Date: 28/04/2025 Hire Profile: [Redacted]

---

References

Trip ID: [Redacted]

Authorized By: Sandra Young

Transport: [Redacted] Registration: [Redacted]

Email: [Redacted]

Notes: [Redacted]

Save Cancel

## Courier Deliveries:

Courier delivery requirements differ from one DC to another.




Distribution Centres	Delivery Window (Mon-Fri only)	Is booking required?	Exemption
North Island DCs	6 am to 2:30 pm	✓	-
Noel Leeming DC (NLG H4) and Fulfilment Centre (F1)	6 am to 2:30 pm	✓	small courier deliveries
South Island	1 pm to 3 pm	✓	-

## Small Courier Deliveries to Distribution Centres (DC) and Stores:




To speed up the delivery of small courier deliveries to our TWL/WSL, FC 262, and NLG F1 Fulfilment Centres, for both NI and SI, our DCs will accept small orders—limited to a maximum of 10 cartons per order for the following courier companies.

- CourierPost / NZ Post
- NZ Couriers
- Post Haste
- Castle Parcels
- DHL
- Fliway
- PBT
- Mainfreight
- Urgent Couriers
- Pace Couriers
- Kamush Freight

### The following conditions apply:

	<p>This condition applies to the following locations: <b>NIDC and SIDCs fulfilment centres.</b></p>
	<p>A maximum of ten (10) cartons is allowed for delivery. Ten tied or strapped multiple cartons do not count as one carton. If you have more than ten cartons, they must be palletised and not strapped together.</p>
	<p>A dispensation has been granted for parcel size, allowing a <b>maximum size of 0.125 m<sup>3</sup> and a weight limit of 25 kg.</b></p>



	<p>Designated couriers at these locations have one or two pre-assigned delivery slots each weekday, with no booking needed for specific orders. Suppliers should arrange pickups, and couriers will deliver in the next available slot.</p>
	<p>Palletised deliveries, or those exceeding ten (10) items, at these locations, will still require specific delivery bookings.</p>
	<p>Store courier deliveries <b>don't require C3 booking</b>. You may deliver the parcel straight to stores.</p>

## Contact Information

For any inquiries, please reach out to us using the contact information provided below.

Queries and Support	Email Address
C3 booking and other supplier engagement queries	<a href="mailto:twgsupplierengagement@twgroup.co.nz">twgsupplierengagement@twgroup.co.nz</a>
EDI support	<a href="mailto:edisupport@thewarehouse.co.nz">edisupport@thewarehouse.co.nz</a>
Pallet queries	<a href="mailto:chepcontroller@thewarehouse.co.nz">chepcontroller@thewarehouse.co.nz</a>



## Appendix

### Store Addresses

#	Branch	Branch Address
103	WESTCITY	22-30 Railside Ave, Westcity Mall, Henderson, Auckland, 0612
107	NEW LYNN	7-13 Rata Street, New Lynn, Auckland, Auckland, 0600
110	TE AWAMUTU (SWAS)	5-7 George Street, Te Awamutu, Te Awamutu, 3800
111	PUKEKOHE	124 Manukau Rd, Pukekohe, Auckland, Auckland, 2120
113	NEWMARKET (SWAS)	64-74 Broadway, Newmarket, Auckland, Auckland, 1023
116	WHANGAREI (SWAS)	Port Road, Whangarei, Whangarei, 0110
117	KAITAIA	2 North Park Drive, Kaitaia, Kaitaia, 0410
119	ALBANY	Don Mckinnon Drive, Albany, Auckland, Auckland., 0632
120	NORTHLANDS (SWAS)	40 Northlands Shopping Centre1, Cnr Of Sissons Dr And Sawyers, Christchurch, 8052
122	ROLLESTON (SWAS)	15 Masefield Dr, Rolleston, Rolleston, Christchurch, 7614
123	EASTGATE	Cnr Linwood Ave & Buckleys Rd, Linwood, Christchurch, 8062
125	OAMARU (SWAS)	27 Eden Street, Oamaru, Oamaru, 9400
126	NELSON (SWAS)	23 St Vincent Street, Nelson, Nelson, 7010
127	TIMARU (SWAS)	11 Victoria Street, Parkside, Timaru, 7910
128	HORNBY	Chalmers Street, Hornby, Christchurch, Christchurch, 8042
131	PETONE (SWAS)	Annie Huggin Grove, Petone, Wellington, Wellington, 5012
132	PORIRUA (SWAS)	Cnr Wineera Drive & Tutuira Pl, Porirua, Wellington, 5022
134	WELLINGTON	133 Tory Street, Top Of Tory Complex, Tory Street, Wellington, 6011
135	PARAPARAUMU	Coastland Shopping Centre, Paraparaumu, Paraparaumu, 5032
136	MASTERTON (SWAS)	Cnr Chapel And Russell, Streets, Masterton, Masterton, 5810
137	LEVIN (SWAS)	Cnr Queen & Bristol Street, Levin, Levin, 5510
138	UPPER HUTT (SWAS)	Maidstone Mall Queen Street, Upper Hutt, Wellington, Wellington, 5018
139	LOWER HUTT (SWAS)	Corner Of Knights Road &, Bloomfield Terrace, Lower Hutt, Wellington, 5010
140	HAWERA (SWAS)	275 High Street, Hawera, Hawera, 4610
141	HAMILTON	Cnr Angelsea & Bryce Streets, Hamilton, Hamilton, 3204
142	ROTORUA (SWAS)	Rotorua Central Mall, Cnr Amohau And Fenton Sts, Rotorua, 3010
144	NEW PLYMOUTH	67 Courtenay Street, New Plymouth, New Plymouth, 4310
145	WANGANUI (SWAS)	Trafalgar Square, Wilson Street, Wanganui, Wanganui, 4500
146	PALMERSTON NORTH (SWAS)	Cnr West St & Pioneer Highway, Palmerston North, Palmerston North, 4412
147	TOKOROA	Cnr O'Sullivan & Roslin St, Tokoroa, Tokoroa, 3420
148	TAUPO	11 Taniwha St, Taupo, Taupo, 3330
149	THAMES (SWAS)	Goldfields Shopping Mall, Thames, Thames, 3500
151	HASTINGS	620 Karamu Road, Hastings, Hastings, 4122
152	NAPIER	319 Hastings Street, Napier, Napier, 4110
153	GISBORNE	80 Customhouse St, Gisborne, Gisborne, 4010
154	MATAMATA (SWAS)	43-47 Waharoa Road East, Matamata, Matamata, 3400
155	WHAKATANE (SWAS)	31 Kakahoroa Drive, Whakatane, Whakatane, 3120
156	PAPAMOA	Palm Beach Shopping Plaza, Domain Rd, Papamoa, Papamoa, 3118

157	MORRINSVILLE	47 Studholme St, Morrinsville, Morrinsville, 3300
158	FEILDING	101 Kimbolton Rd, Feilding, Feilding, 4702
159	CAMBRIDGE	33 Wilson Street, Cambridge, Cambridge, 3434
160	HILLCREST (SWAS)	265 Clyde Street, Hamilton, Hamilton, 3216
161	DANNEVIRKE	Cnr High And Miller Streets, Dannevirke, Dannevirke, 4930
163	FRASER COVE (SWAS)	229 - 231 Fraser Street, Tauranga, Tauranga, 3112
164	BELL BLOCK (SWAS)	26 Bell Block Court, Bell Block, New Plymouth, New Plymouth, 4312
165	DARGAVILLE	Victoria Street, Dargaville, Dargaville, 0310
168	TE KUITI	Cnr Rora & Alexander Streets, Te Kuiti, Te Kuiti, 3910
169	WAIPAPA	8 Klinac Road, Waipapa, Waipapa, 0295
170	LYALL BAY (SWAS)	Cnr George Bolt And Cochrane, Lyall Bay, Wellington, 6022
171	INVERCARGILL (SWAS)	100 Leven Street, Invercargill, Invercargill, 9810
172	GORE	5 Irwell Street, Gore, Gore, 9710
173	BLENHEIM (SWAS)	14 Redwood St, Corner Kinross And Redwood St, Blenheim, 7201
174	GREYMOUTH	Mawhera Quay, Greymouth, Greymouth, 7805
176	ASHBURTON (SWAS)	10 Kermode Street, Ashburton, Ashburton, 7700
177	ALEXANDRA	58-64 Tarbet St, Ex Arthur Barnetts, Alexandra, 9320
178	BARRINGTON	Athelstan Street, Barrington Mall, Christchurch, Christchurch, 8024
179	QUEENSTOWN	24 Grant Rd, Frankton, Queenstown, Queenstown, 9371
180	RANGIORA (SWAS)	11 High Street, Rangiora, Rangiora, 7400
182	MOTUEKA	270 High Street, Motueka, Motueka, 7120
183	DUNEDIN SOUTH (SWAS)	64 Hillside Road, Dunedin South, Dunedin South, 9012
184	BALCLUTHA	25-29 Charlotte Street, Balclutha, Balclutha, 9230
185	TE RAPA (SWAS)	Rhendova Road, The Base, Te Rapa, Hamilton, 3200
186	SYLVIA PARK (SWAS)	286 Mt Wellington Highway, Sylvia Park Shopping Centre, Mt Wellington, Auckland, 1060
187	ST LUKES	Warehouse St Lukes, 7 Wagener Place, St Lukes, Auckland, 1025
188	ROYAL OAK	100 Pah Road, Royal Oak, Auckland, Auckland, 1023
189	WHITIANGA	40 Joan Gaskell Drive, Whitianga, Whitianga, 3510
190	LUNN AVE (SWAS)	101 Lunn Ave, Mt Wellington, Auckland, 1072
191	SILVERDALE (SWAS)	61 Silverdale Street, Silverdale, Auckland, Auckland, 0932
192	MT ROSKILL	22 Stoddard Road, Mt Roskill, Auckland, Auckland, 1014
193	TAKANINI (SWAS)	30 Walters Road, (Off Arion Road), Takanini, Auckland, 2112
195	ORMISTON (SWAS)	226 Ormiston Road, Flat Bush, Ormiston, Auckland, 2016
196	WARKWORTH (SWAS)	68 Woodcocks Rd, Warkworth, Warkworth, 0910
197	ONLINE SALES CHANNEL	26 The Warehouse Way, Off Akoranga Drive, Takapuna, Auckland, 1310
198	WSL ONLINE STORE	26 The Warehouse Way, Off Akoranga Drive, Takapuna, Auckland, 0740
202	BOTANY DOWNS	Botany Downs Shopping Centre, Cnr Ti Rakau Drive And, East Tamaki Road, East Tamaki - Auckland, 2013
204	KAIKOHE	17 Station Road, Kaikohe, Kaikohe, 0405
205	CLENDON	Clendon Shopping Centre, Cnr Roscommon Rd & Weymouth Rd, Manurewa, Auckland, 2103
207	LINCOLN CENTRE	111 Lincoln Rd, Henderson, Auckland, Auckland, 0610
208	WESTGATE	Westgate Shopping Centre, Fernhill Drive, Massey, Auckland, 0614
209	AIRPORT (SWAS)	John Goulter Drive, Auckland Airport, Mangere Sth, Auckland, 2022
210	GLENFIELD MALL (SWAS)	40-48 Downing Street, Glenfield, Auckland, Auckland, 0629

211	RICHMOND	186 Queen St, Richmond, Nelson, 7020
212	WANAKA (SWAS)	95 Sir Tim Wallis Drive, Three Parks, Wanaka, 9305
220	RICCARTON (SWAS)	265 Blenheim Rd, Upper Riccarton, Christchurch, 8041
221	ATRIUM	Atrium On Elliott, 21-25 Elliott Street, Auckland Central, Auckland, 1010
222	TAURANGA CROSSING (SWAS)	2 Taurikura Drive, Tauriko, Tauranga, Tauranga, 3110
299	TWL ONLINE FALLBACK	92 Langley Drive, Wiri, Auckland, Auckland, 2104
302	WSL WAIRAU PARK	17-19 Crofffield Lane, Wairau Park, Auckland, 0627
303	WSL NEWMARKET (SWAS)	64-74 Broadway, Newmarket, Newmarket, Auckland, 1023
305	WSL EAST TAMAKI	Cnr Greenmount & Ti Rakau Dr, Auckland, Auckland, Auckland, 2013
306	WSL NEW LYNN	13 Rata Street, New Lynn, New Lynn, Auckland, 0600
307	WSL GLENFIELD (SWAS)	40-48 Downing St, Glenfield, Auckland, 0629
308	WSL ROLLESTON (SWAS)	15 Masefield Dr, Rolleston, Rolleston, Christchurch, 7614
309	WSL ONLINE COMMERCIAL	26 The Warehouse Way, Off Akoranga Drive, Takapuna, Auckland, 0740
310	WSL HASTINGS	3/300 St Aubyn Street, Hastings, Hastings, Hastings, 4122
312	WSL ROTORUA (SWAS)	Rotorua Central Mall, Cnr Amohau And Fenton Sts, Rotorua, Rotorua, 3010
314	WSL HAMILTON	Cnr Ward And Anglesea Streets, Hamilton, Hamilton, Hamilton, 3200
315	WSL TAURANGA	399 Cameron Rd, Tauranga, Tauranga, 3110
316	WSL LINCOLN ROAD	111-115 Lincoln Road, Henderson, Henderson, Auckland, 0610
317	WSL PETONE (SWAS)	Annie Huggan Grove, Petone, Petone, Petone, 5012
318	WSL SOUTH CITY	11-13 Winchcombe St, Christchurch, Christchurch, 8011
319	WSL DUNEDIN	140D Cumberland Street, Dunedin Central, Dunedin Central, Dunedin, 9016
320	WSL NELSON (SWAS)	23 St Vincent St, Nelson, Nelson, Nelson, 7010
322	WSL NAPIER	Duckworth Building, 15 Thackeray Street, Napier, Napier, 4110
325	WSL KILBIRNIE (SWAS)	27-31 Bay Road, Wellington, Wellington, Wellington, 6022
326	WSL WHANGANUI (SWAS)	Trafalgar Square, Wilson Street, Whanganui, 4500
327	WSL PUKEKOHE	106 Manukau Road, Auckland, Auckland, 2120
328	WSL TAUPO	106-112 Ruapehu Street, Taupo, Taupo, 3330
329	WSL TIMARU (SWAS)	Inside The Warehouse, 11 Victoria Street, Parkside, Timaru, 7910
331	WSL COASTLANDS	Coastlands Shoppingtown, Main Highway, Paraparaumu, 5036
332	WSL BLLENHEIM (SWAS)	14 Redwood St, Corner Kinross And Redwood St, Blenheim, 7201
333	WSL EASTGATE	Eastgate Shopping Centre, 20 Buckleys Road, Christchurch, 8062
334	WSL CHARTWELL (SWAS)	265 Clyde Street, Hamilton, Hamilton, 3216
335	WSL ST LUKES	8/1 Wagener Place, Mega Centre, St Lukes, Auckland, 1025
336	WSL MASTERTON (SWAS)	Cnr Chapel And Russell Steets, Masterton, Masterton, 5810
338	WSL AKL AIRPORT (SWAS)	Inside The Warehouse, 1 John Goulter Drive, Auckland, 2024
339	WSL INVERCARGILL (SWAS)	70-100 Leven Street, 70-100 Leven Street, Invercargill, 9810
340	WSL WHAKATANE (SWAS)	31 Kakahoroa Drive, Whakatane, Whakatane, 3120
341	WSL FRASER COVE (SWAS)	229 - 231 Fraser Street, Fraser Cove, Tauranga, 3112
342	WSL PAPANUI (SWAS)	Cnr Sissons Drive & Sawyers, 40 Northlands Shopping Cntr, Christchurch, 8053
343	WSL THAMES (SWAS)	Goldfields Shopping Centre, Goldfields Shopping Centre, Thames, 3500
346	WSL UPPER HUTT (SWAS)	7-9 Queen Street, Upper Hutt, Upper Hutt, Upper Hutt, 5018
347	WSL WHANGAREI (SWAS)	42 Port Road, Whangarei, Whangarei, Whangarei, 0110
351	WSL PALMERSTON NORTH (SWAS)	Cnr West St & Pioneer Highway, Palmerston North, Palmerston North, Palmerston North, 4412

352	WSL WELLINGTON CENTRAL	129 Tory Street, Te Aro, Te Aro, Wellington, 6011
354	WSL NEW PLYMOUTH VALLEY (SWAS)	26 Bell Block Court, Bell Block, New Plymouth, New Plymouth, 4312
357	WSL MANUKAU	Mj0122 Unit D, Manukau Supa Centa, 72 Cavendish Drive, Manukau, Auckland, 2104
358	WSL PORIRUA (SWAS)	Cnr Wineera Drive & Tutuira Pl, Porirua, Porirua, 5022
359	WSL MOUNT MAUNGANUI	Unit 1C, 2 Owens Place, Mount Maunganui, Mount Maunganui, Mount Maunganui, 3116
360	WSL WANAKA (SWAS)	95 Sir Tim Wallis Drive, Three Parks, Wanaka, 9305
362	WSL ALBANY	7A, 140 Don Mckinnon Drive, Albany, Albany, Auckland, 0632
363	WSL ASHBURTON (SWAS)	10 Kermode Street, Ashburton, Ashburton, 7700
364	WSL KERIKERI	3 Cobham Road, Kerikeri, Kerikeri, 0230
365	WSL GISBORNE	70 Customhouse St, Gisborne, Gisborne, 4010
366	WSL RICCARTON (SWAS)	265 Blenheim Rd, (Inside The Warehouse), Upper Riccarton, Christchurch, 8041
367	WSL LEVIN (SWAS)	Cnr Queen & Bristol Street, Levin, Levin, Levin, 5510
368	WSL TE AWAMUTU (SWAS)	5-7 George Street, Te Awamutu, Te Awamutu, 3800
369	WSL SOUTH DUNEDIN (SWAS)	64 Hillside Road, Dunedin South, Dunedin South, 9012
370	WSL NEW PLYMOUTH CENTRAL	210 Devon Street East, New Plymouth, New Plymouth, New Plymouth, 4310
371	WSL RANGIORA (SWAS)	11 High St, Rangiora, Rangiora, 7400
372	WSL THE BASE (SWAS)	Rhendova Road, The Base, Te Rapa, Hamilton, 3200
373	WSL WARKWORTH (SWAS)	68 Woodcocks Road, Warkworth, Warkworth, 0910
374	WSL SILVERDALE (SWAS)	61 Silverdale St, Silverdale, Auckland, 0932
376	WSL ROYAL OAK	100 Pah Rd, Royal Oak, Auckland, 1023
377	WSL MATAMATA (SWAS)	43-47 Waharoa Road East, Matamata, Matamata, 3400
379	WSL OAMARU (SWAS)	27 Eden Street, Oamaru, Oamaru, 9400
381	WSL LOWER HUTT (SWAS)	Corner Of Knights Road &, Bloomfield Terrace, Lower Hutt, Wellington, 5010
383	WSL TAKANINI (SWAS)	30 Walters Road, (Off Arion Road), Takanini, Auckland, 1060
384	WSL SYLVIA PARK (SWAS)	286 Mt Wellington Highway, Sylvia Park Shopping Centre, Mt Wellington, Auckland, 1060
386	WSL QUEENSTOWN	5 Mile Centre, 26 Grant Rd, Frankton, Queenstown, 9300
387	WSL WESTGATE	57-61 Maki St, Westgate, Auckland, 0814
390	WSL LUNN AVE (SWAS)	101 Lunn Ave, Mt Wellington, Auckland, 1072
391	WSL ORMISTON (SWAS)	226 Ormiston Road, Flat Bush, Ormiston, Auckland, 2016
392	WSL TAURANGA CROSSING (SWAS)	2 Taurikura Dr, Tauranga, Tauranga, 3110
393	WSL HAWERA (SWAS)	275 High St, Hawera, Hawera, 4610
399	WSL ONLINE FALLBACK	92 Langley Drive, Wiri, Wiri, Auckland, 2104
405	MANUKAU	54 Cavendish Drive, Manukau, Auckland, Auckland, 2104

## Distribution Centres Addresses

#	Branch	Branch Address
826	CENTRALISED RETURNS CENTRE	9A Mahunga Drive, Mangere Bridge, Auckland, Auckland, 2022
844	NI GROCERY DC	92 Langley Drive, Wiri, Auckland, Auckland, 2104
845	S.I. GROCERY DC	12-36 Izone Drive,, Rolleston, Christchurch, Christchurch, 7675
870	APPAREL DISTRIBUTION CNTR	92 Langley Road, Wiri, Manukau City, Auckland, 2104
872	REWORK DISTRIBUTION	108 Glen Murray Road, Rangiriri, Whangamarino, Waikato, 3782
873	VALUE ADD	108 Glen Murray Road, Rangiriri, Whangamarino, Waikato, 3782
875	APPAREL FLAT PACK DC	92 Langley Drive, Wiri, Auckland, Auckland, 2104
888	NORTH ISLAND DISTRIBUTION	92 Langley Drive, Wiri, Auckland, Auckland, 2104
897	S.I. DISTRIBUTION CENTRE	12-36 Izone Drive,, Rolleston, Christchurch, 7675
	NOEL LEEMING DC, AKL	17 Mayo Road, Wiri, 2104
	NOEL LEEMING DC, CHCH	75 Barnes Road, Casebrook, Christchurch, 8051
	NOEL LEEMING DC, DN	8 Otaki Street, South Dunedin, Dunedin 9012
	NOEL LEEMING DC, HAM	152 Collins Road, Melville, Hamilton 3206
	NOEL LEEMING DC, TRG	50 Paerangi Place, Tauriko, Tauranga 3171
	NOEL LEEMING DC, WHG	50 Kioreroa Road, Port Whangārei, Whangārei, 0110
	NOEL LEEMING DC, WLG	4 Prosser Street, Elsdon, Porirua 5022